



BRISTOL BAY AREA HEALTH CORPORATION

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For Immediate Release

Patient Scheduling UPDATE

DILLINGHAM, ALASKA – Bristol Bay Area Health Corporation is working to keep you safe by moving to a modified schedule. If you are sick, please follow quarantine guidelines. If you require medical care, please call ahead as described below. If you have a medical emergency, call 907-842-9244 or 911. BBAHC is trying to minimize transmission of COVID-19 by reducing unnecessary contact with others.

Appointments

- All provider visits will initially be a scheduled phone visit. The provider will determine if you need to be seen face-to-face.
- The only outpatient face-to-face visits that will occur are for COVID-19 vaccinations, other adult / child immunizations, and pre-approved visits as determined by your provider.
- If you come for only a COVID-19 vaccine, you do not need a COVID-19 test prior to the vaccination, unless you are symptomatic.
- **Call 907-842-9440 to schedule your vaccine for Tuesdays or Thursdays**, to prevent any wasted vaccine.
- Call 907-842-5201 to schedule a phone visit with your provider.
- If you have a scheduled lab test that has been ordered by a provider, you must have a negative COVID-19 test prior to entering the building.

Face-to-Face Appointments

- Patients having a face-to-face appointment must have a negative COVID-19 test prior to entering the building/facility.
- Patients must call upon arrival to be COVID-19 tested.
 - Call 907-842-9440 from the parking lot.
 - If you cannot wait in the car, then you may wait in the ***white annex building*** located between the main Outpatient Clinic and the Dental Clinic.
- Patients are requested to arrive 30 minutes prior to any appointment for which you need a COVID-19 test.
- If you have waited for more than 30 minutes and have not received a test result, call 907-842-9440 to ask for your test result.

Pharmacy

- If you have a refill of a critical medication, call the Pharmacy to arrange pick-up.
- When possible:
 - Medication refills need to be ordered at least 7 days in advance.
 - Medications will be mailed to you.

Visitation / Visitors

- Only visitors that are approved by your provider are allowed in BBAHC facilities.
 - This includes Kakanak Hospital and buildings located in Dillingham and all village-based clinics.
- All patients and visitors entering BBAHC facilities must have a negative COVID-19 test.

****WHEN IN DOUBT CALL AHEAD: 907-842-9440****

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Our Mission: We provide quality healthcare with competence, compassion, and sensitivity.
For more information, please go to www.bbahc.org.